

UHH-Email Access with Thunderbird

This guide describes how to set up Mozilla Thunderbird to access your UHH-Email account via the **IMAP/SMTP** protocol.

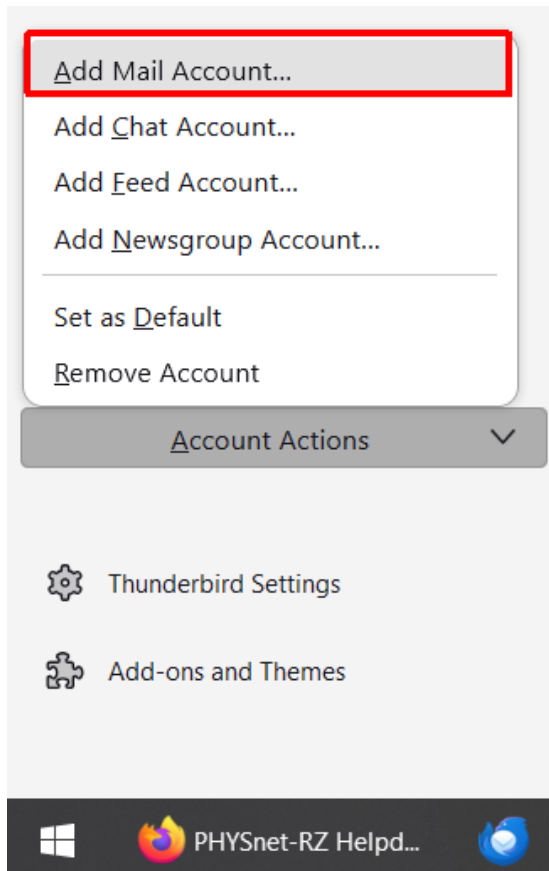
Summary of Settings in Thunderbird

- **Server (receiving):**
 - User name: your B-code (format bae1234)
 - Email address: jane.doe@uni-hamburg.de
 - Server type: **IMAP**
 - Server name: exchange.uni-hamburg.de
 - Port: 993
 - Security: SSL/TSL, password-normal
 - **Server (sending):**
 - User name: your B-code (format bae1234)
 - Server type: **SMTP**
 - Server name: exchange.uni-hamburg.de
 - Port: 587
 - Security: STARTTLS, password-normal
 - **Notice:** Passwords with **German special characters** (ä, ö, ü, ß) will not be recognized by the UHH mail server via IMAP. You can change your UHH-password at the "Benutzerverwaltung" (bv.uni-hamburg.de).
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We assume you have Thunderbird on a Windows 10/11 or Linux system already installed and running. PHYSnet Windows Laptops/PCs come pre-installed with Thunderbird (<https://www.thunderbird.net/>).

To be able to send and receive Emails via your UHH-Email account, you have to add this account in Thunderbird. The following **step-by-step** procedure is tested for Thunderbird 128.3.2esr (64-bit) on Windows 10 and Debian Linux. In both cases the **automatic server setup** is successful. Details might vary during your own installation.

- To add your UHH-Email account, start Thunderbird and go to "**Tools**" -> "**Account settings**" and select "**Add Mail Account**":



- Insert a name, your UHH Email address and the corresponding password (connected to your **B-code**):

Set Up Your Existing Email Address

To use your current email address fill in your credentials.

Thunderbird will automatically search for a working and recommended server configuration.

Your full name

Jane Doe

Email address

jane.doe@uni-hamburg.de

Password

••••••••

☒ Remember password

[Configure manually](#)

Cancel

Continue

Your credentials will only be stored locally on your computer.

- Selecting "**Continue**" starts an **automatic** configuration. If it does not finish on first run, add your **B-code** as your login (Username) and press "**Done**".


Password

.....

☒ Remember password

Your login


YOURDOMAIN\yourusername


 Authentication failed. Either the entered credentials are incorrect or a separate username is required for logging in. This username is usually your Windows domain login with or without the domain (for example, janedoe or AD\\janedoe)


✓ Configuration found at email provider.

Available configuration

☒ **IMAP**
Keep your folders and emails synced on your server

 **Incoming** **IMAP** **SSL/TLS**
exchange.uni-hamburg.de

 **Outgoing** **SMTP** **STARTTLS**
exchange.uni-hamburg.de

 **Username**
bae6077

[Configure manually](#) Cancel Done

You should now be able to access your UHH-Email account via Mozilla Thunderbird.

If the automatic procedure above does not work for you, **configure** the mail server **manually** as shown below.

- Use the following server settings and your own **B-code** as Username:

INCOMING SERVER

Protocol:

IMAP

Hostname:

exchange.uni-hamburg.de

Port:

993

Connection security:

SSL/TLS

Authentication method:

Normal password

Username:

bae1234

OUTGOING SERVER

Hostname:

exchange.uni-hamburg.de

Port:

587

Connection security:

STARTTLS

Authentication method:

Normal password

Username:

bae1234

[Advanced config](#)

Re-test

Cancel

Done




Thunderbird will attempt to auto-detect fields that are left blank.


- After clicking "**Done**" You should get a message like this:


✓ Account successfully created


You can now use this account with Thunderbird.


You can improve the experience by connecting related services and configuring advanced account settings.

   @uni-hamburg.de IMAP

 Account settings


 End-to-end encryption


 Add a signature


 Download dictionaries

Connect your linked services

Setup other services to get the most out of your Thunderbird experience.

 Connect to a CardDAV address book

 Connect to an LDAP address book

 Connect to a remote calendar

Finish

Click "**Finish**" and you can now receive and send Emails via your UHH-Email account with Thunderbird. If you encounter problems, please check your settings for typos.